

Case study: Health and Social Care Apprentice

Kate Otley - Magdalen Close



Why did you choose Social Care?

I went to college and studied for a BTEC Level 2 in Health and Social Care. I wanted to progress in Social Care so applied for an Apprenticeship. I have family that work in the health sector in mental health and in nursing so I was always interested in this area of work.

What have you learnt since starting your Apprenticeship?

Everything. I didn't know the actual job before I started, just what I had learnt about the role from my studies at college, so I have developed skills in communication and personal care and have learnt Makaton (a language programme to help people communicate). I now feel confident in the role and part of the wider staff team. I am also building on my skills as I am now working in the new part of the service we provide, which is caring for adults with learning disabilities who have developed dementia. I can definitely say I have achieved my objectives through my Apprenticeship and in addition to this I now have a key worker role. I hope to do my Level 3 Apprenticeship in the future.

How do you feel you have benefited personally from completing an Apprenticeship?

It has made me more mature and grown up as I now have responsibility for the care of other people. If I hadn't secured an Apprenticeship I don't know how I would have gained employment in the sector without any previous experience.

Would you recommend completing an Apprenticeship?

Yes, I have two friends who are starting Apprenticeships.

What are your plans for the future?

I would like to work up to become a manager and own my own care home.

**Magdalen Close received funding from Essex County Council through the Essex Apprentice Wage Subsidy scheme. For further information please contact Tom Bendy on 01245 433075
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Further details can be found at:
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